



Release Notes

eHealth platform Major Release R20252

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eHealth platform

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1. Document Revision History

Version	Date	Author	Description of changes / remarks
1.0	26/08/2025	eHealth platform	Major Release R20252 (14/10/2025)

2. Introduction

The objective of this document is to list changes, modifications, decommissions, bug corrections, which are part of this major release **R20252 beginning the 7th October and ending the 14^h October 2025** following canary release method.(*)

(*) more explication of this method via those links:

FR: <https://www.ehealth.fgov.be/ehealthplatform/fr/service-releases-management>

NL: <https://www.ehealth.fgov.be/ehealthplatform/nl/service-releases-management>

It covers:

- New or modified functionalities to eHealth web services and web applications
- New utilities, libraries, connectors to facilitate the call to the eHealth web services (as for the end to end encryption library)
- Technical specifications and requirements (as for the network specification, system settings, minimum and compatible browser versions, patch levels, ...)
- New global solutions based on the combination of several eHealth components;
- New Authentic Sources, semantics and syntactic standards
- New Value Added Services that should be released by partners with the official partner's production date (POC) and the eHealth production date
- New procedures to be applied

If applicable, this document specifies:

- The major deliverables (components, cookbooks, forms, user guides)
- The backward compatibility (which version remains valid)
- Point of contact

For more details: see section 3 of this document and at

<https://www.ehealth.fgov.be/ehealthplatform/fr/service-releases-management> (French version)

<https://www.ehealth.fgov.be/ehealthplatform/nl/service-releases-management> (Dutch version)



3. Main new functionalities and minor changes

3.1 eAgreement light

Some treatments require a medico-administrative agreement in order to be able to claim reimbursement from the insurance organizations (IO). The agreements are provided by the IO. The eAgreement Asynchrone V2 Service is an extension to extra sectors of the existing MyCn eAgreement ASYNC (in particular the Logopedists) but will also offer a new type of agreement (called "Light").

3.2 eHealthBox

For legal reasons in different projects using eHealthBox changes in the logging system of eHealthBox will be necessary. In projects such as Mult-eMediatt, senders should be able to retrieve 'evidence' from eHealthBox loggings for a much longer period of time in the context of legal challenges

3.3 RNConsult RepresentationService

The RNCONSULT-REPRESENTATIONSERVICE SOAP web service allows the consultation of data relating to a person's legal representatives and legal capacity

3.4 MyCareNet-Insurability

The service MyCarenet-Insurability for Pharmacists has been decommissioned. All pharmacists now use the Member Data service.

3.5 Evolutionary maintenance and corrections

- Etk Depot
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- KGSS
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- ETEE REST
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Seals
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Therapeutic Exclusion
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Link Batch
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Care Link
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers



- Consent
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Daas
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- IAM DB
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Cobhra +
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- Software Register DB
 - Evolutive maintenance
 - No impact foreseen for external partners/package providers
- IAM Connect
 - Evolutive maintenance
 - See external related communication
- eH2eBox
 - Evolutive maintenance
 - See external related communication
- eHealthBox
 - Evolutive maintenance
 - See external related communication

3.6 Currently Supported Browsers (minimal version)

You will find the supported browsers try these links:

Comment accéder aux applications ? | eSanté

+ Mon navigateur est il validé ?

Hoe toegang krijgen tot applicaties? | eGezondheid

+ Is mijn browser goedgekeurd ?

4. Related communication

You can find all of the communication that has been sent to prepare this Major release

Please read them again.

Service eHealthBox:

FR:

<https://ehealth.fgov.be/ehealthplatform/file/cc73d96153bbd5448a56f19d925d05b1379c7f21/09520b313e0a5e22ceca6eb72d795d6e31ca8d8f/ehbox-mimetype.pdf>

NL:

<https://ehealth.fgov.be/ehealthplatform/file/cc73d96153bbd5448a56f19d925d05b1379c7f21/09520b313e0a5e22ceca6eb72d795d6e31ca8d8f/ehbox-mimetype.pdf>

service eH2eBox:

FR:

https://ehealth.fgov.be/ehealthplatform/file/cc73d96153bbd5448a56f19d925d05b1379c7f21/99c9c07f883c570299adf65b21bac99bec35b201/message_bericht_healthbox.pdf

NL:

https://ehealth.fgov.be/ehealthplatform/file/cc73d96153bbd5448a56f19d925d05b1379c7f21/99c9c07f883c570299adf65b21bac99bec35b201/message_bericht_healthbox.pdf

IAM Connect:

FR:

<https://www.ehealth.fgov.be/ehealthplatform/fr/news/2025-08-22-message-a-l-attention-des-utilisateurs-du-service-iam-connect>

NL: <https://www.ehealth.fgov.be/ehealthplatform/nl/news/2025-08-22-bericht-aan-de-gebruikers-van-de-dienst-iam-connect>



5. Known Issues

At this stage, there are no known issues.

6. Support

Issues in Production

Availability: Monday until Friday from 8 am until 6 pm **for end-users as well as partners** for issues with applications or services in production.

- By mail : support@ehealth.fgov.be
- By phone : 02 788 51 55
- By web form :
 - <https://www.ehealth.fgov.be/ehealthplatform/nl/contact> (Dutch)
 - <https://www.ehealth.fgov.be/ehealthplatform/fr/contact> (French)

Issues in Acceptation/Integration

For issues with applications that are still in acceptance or integration phase, this team can be contacted **by partners only**.

Availability: Monday till Friday from 9am till 4:30pm

Mail to integration-support@ehealth.fgov.be